



3rd September 2025

Dear Parents and Carers,

We are very much looking forward to welcoming your child back to school on Friday. The beginning of a new academic year is always an exciting time, and we hope they are feeling ready for the opportunities and experiences ahead. Our school team is fully prepared to support them in making a positive and successful start to the year.

In line with this, we also wanted to respond to one clear message from your feedback: the importance of improving our communication. We are committed to making it more concise and specific and to ensuring that we explain any changes we introduce, along with the reasons behind them.

We have already taken steps towards this by:

- Continuing our Parent Forums and Parent Surveys to gather feedback
- Using audio messages from the Headteacher that focus on key updates and provide clarity
- Introducing a weekly newsletter, *The Warlingham Week*, which provides a clear summary of information for all year groups

From September, we will continue to develop and streamline our communications and one key change is how we will communicate rewards and sanctions.

One clear daily behaviour update - Parents will now receive one Arbor email each day about their child's behaviour. This will include both positive points (for effort, attitude and achievements) and any negative points where expectations were not met.

We will also continue to strengthen our focus on consistent behaviour expectations. This means students arriving prepared to learn, with the right equipment, in calm and disruption-free classrooms. Predictable routines and adaptive teaching will ensure that the best place for every student remains in the classroom, engaged in learning. At the same time, we will continue to nurture and support our students, so that they feel valued, understand our high standards, and are encouraged to meet them.

To support this focus, we are introducing **same-day detentions**, allowing for quicker reflection and resolution when issues occur.

- Parents will always receive an email notification if their child has a same-day detention.
- If this is an after school detention, this will run from **3:10pm to 3:30pm**.

Fewer late finishes - We understand that later finishes can be difficult, especially in winter. We will therefore be using long after-school detentions less frequently, preferring break, lunchtime, or shorter same-day detentions wherever possible.

Working with parents - We know that children may sometimes feel upset about a sanction. However, the strongest message they can receive is that school and home are working together to support them in reflecting, accepting outcomes and learning from mistakes. This helps build the resilience, responsibility and self-discipline they will need for the future.

We will always listen to parents, explain our decisions, and ensure they are fair. In return, we ask for your support in backing our expectations at home.

Thank you, as always, for your continued support in helping us create the best possible environment for every student.

Yours sincerely

A handwritten signature in black ink, appearing to be 'P Foster', with a long horizontal stroke underneath.

Mr P Foster

Headteacher